

Support

Money and Debt

- Check if you are eligible for benefits: [Citizens Advice Benefits Checker](#)
- Use a free budget planner: [Money Helper Budget Planning](#)
- For debt support please contact [Horsham Debt Advice](#) on 01403 258040 or advisor@hdas.co.uk or Citizens Advice can also offer debt support: 0808 278 7969
- Check council tax support [Council Tax Support check](#). If you are worried about council tax payments, please call 01403 215100
- If you are on Universal Credit, please check social tariffs for mobile and broadband [Ofcom social tariffs](#)
- Southern Water offer social tariffs. [Southern Water's vulnerability team](#) are ready to help on 0800 027 0800 or email [@HereToHelp](#)
- Help Through Hardship can offer support if you are worrying about the essentials 0808 208 2138 Mon-Fri 9am-5pm
- Horsham Matters can offer support with food and energy 0300 124 0204 or info@horsham-matters.org.uk

Universal Credit or moving to Universal Credit soon



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in West Sussex
North South East

- If you receive a letter from the DWP about migrating to Universal Credit, call Help to Claim about questions or concerns: Help to Claim: 0800 144 8444
- If you are on Universal Credit, please check available social tariffs for mobile and broadband in your area Ofcom social tariffs
- You might be eligible for a Southern water tariff. Southern Water's vulnerability team are ready to help on 0800 027 0800 or email @HereToHelp Also ask them about the Priority Register if you have children 5 or under.
- If you pay for childcare while you go to work, Universal Credit can pay some of your childcare costs. Universal Credit childcare support
- Some suppliers offer hardship funds

Energy support

- British Gas Individual and Families Fund: [British Gas fund](#)
- E.ON NEXT Energy Fund: [E.On NEXT](#)
- EDF Support Fund: [EDF fund](#)
- Scottish Power Hardship Fund: [EDF fund](#)
- Octopus Energy Octo Assist: [Octopus Energy Octo Assist](#)
- OVO Customer Support Package: [OVO support](#)
- You might be eligible for fully funded energy efficiency improvements to your home. Please check: [energy-efficiency home improvements | Warmer Homes](#)
- If you are struggling with your fuel bills, please call LEAP energy support on 0800 060 7567

Water Support



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- Southern Water has a range of social tariffs. Check if you are eligible!
- Call: 0800 027 0800 or email @HereToHelp or visit: <https://www.southernwater.co.uk/account/what-if-i-can-t-pay-my-bill>
- They also have a grant available for white goods that have broken

Childcare

- Tax Free Childcare is underclaimed. Up to £2000 a year is on offer for childcare/school clubs!
<https://www.gov.uk/tax-free-childcare>
- To see the entire range of childcare options: <https://www.childcarechoices.gov.uk/>
- For Universal Credit childcare support: <https://www.gov.uk/guidance/universal-credit-childcare-costs>

Other Support available:

- Pension Credit is underclaimed and could be worth mentioning to someone who know who might be eligible: 0800 99 1234 Pension Credit: Overview - GOV.UK (www.gov.uk)
- Turn2Us is a grant finder for small pots of money. Check for funding <https://grants-search.turn2us.org.uk/>
- The Support For Families with Disabled Children (SFDC) provides a wide range of grant items to families in England with a low-income, who are raising a disabled or seriously ill child or young person. Find out if you're eligible - <https://www.familyfund.org.uk/grants/am-i-eligible/>